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SHP For Agencies™

The Quality Report

February, 2008

Vista Home Health Services

The Quality Report

Quarter 4, 2007

Prepared by Strategic Healthcare Programs, LLC. An independent national database service for healthcare*

This document reports aggregated data on several key outcomes indicators for cost effective, quality health care services. By participating in this third-party analysis of its data, this agency shows a commitment to quality care that surpasses others in the industry.

This agency decreased healthcare expenditures by managing patient care processes in the homecare setting.

92.55% of all patient episodes of care avoided re-admission to hospital.

93.05% of all patient episodes of care avoided emergent care use.

99.84% of patient episodes of care avoided an unexpected admission to a skilled nursing facility.

Experience

This agency provided homecare services to over 1,907 patients since 01/19/05

302 patients with orthopedic conditions.

306 patients with neurological conditions.

509 patients with diabetes.

106 patients with CHF.

569 patients with pressure or stasis ulcers and surgical wounds.

1,111 patients received extensive home therapy (PT, OT or Speech).

173 patients received home infusion or enteral therapy.

*Strategic Healthcare Programs, LLC, warrants that the data contained in this report are an accurate reflection of the data received from the participating agency. Every effort is employed to assure the integrity, accuracy and confidentiality of data. For more information about Strategic Healthcare Programs, visit www.SHPdata.com. Copyright 2002 by Strategic Healthcare Programs, LLC. All rights reserved.

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Clinical Care

Among patients that were able to fully complete their plan of care, this agency improved or controlled:

100.00% of surgical wounds.

96.55% of patients' shortness of breath.

Functional Status and Independence

Among patients that were able to fully complete their plan of care, this agency improved or controlled:

93.10% of patients' ability to bathe.

86.21% of patients' ability to dress.

96.55% of patients' cognitive functioning.

89.66% of patients' ability to groom themselves.

100.00% of patients' frequency of pain.